



## Navigating the playbook

A playbook with tools  
for action

Thematic action areas

Tools and resources

**IFPA is the international  
federation of psoriatic  
disease associations.**

Together, with our members  
in Europe we advocate for  
a future where all people  
living with psoriatic disease  
enjoy good health and  
wellbeing, free from stigma  
and preventable disability  
and comorbidities.

**IFPA**  
**FORUM**  
EUROPE 2022

# IFPA Europe Action Playbook

**Guidance and tools to support patient advocates to  
take action on the IFPA Forum Europe 2022 roadmap**



## Navigating the playbook

A playbook with tools for action

Getting started

WHO resolution and recommendations on psoriatic disease

Addressing psoriatic disease within a comprehensive NCD response

Five key recommendations for patient associations in Europe

Thematic action areas

Tools and resources

# A playbook with tools for action

## Why a playbook?

This Playbook offers practical assistance to advocates and members of patient organizations in their efforts to raise awareness and recognition of psoriatic disease as a significant health issue that requires enhanced treatment and care.

## It aims to:

- Inspire action on the [IFPA Forum Roadmap Europe](#) recommendations
- Provide quick-and-easy access to relevant tools and resources
- Offer helpful guidance or advocacy tips



## A Roadmap identifying regional priorities

The [IFPA Forum Roadmap Europe](#) was developed to guide patient association members and advocates in driving policy action. The roadmap is a cross-sector collaborative effort that draws on insights and input from psoriatic disease patient associations, public health actors, and the pharmaceutical industry to formulate specific recommendations.

The recommendations are aligned to five themes determined as priority areas for mobilizing action in Europe.



## Moving to action

This Playbook seeks to assist patient association members when formulating local, context-specific action plans. Like the [IFPA Forum Roadmap Europe](#), the Playbook is structured around five themes. Using the same thematic structure, the playbook bridges the roadmap recommendations and available tools/resources for each thematic area. It aims to help advocates translate the roadmap recommendations into actionable steps with a suite of digital and physical tools. Use the playbook to find tools, resources and advocacy tips to support engagement when planning advocacy activities.



Tran Hong Truong, PsorViet and Josef De Guzman, PsorPhil and IFPA, IFPA Forum Europe, 2022





## Navigating the playbook

A playbook with tools for action

Getting started

WHO resolution and recommendations on psoriatic disease

Addressing psoriatic disease within a comprehensive NCD response

Five key recommendations for patient associations in Europe

Thematic action areas

Tools and resources

# Getting started

IFPA has united the global psoriatic disease community to fight for improved recognition and prioritization of the condition on the health agenda. It is spearheading change globally and at the regional and national levels. In doing so, IFPA has built up a rich store of information, advice and tools on its website. A wealth of knowledge has also been shared at the IFPA Forum Europe held in 2022 and through speaking with IFPA patient association members.

This playbook adds value to IFPA members by creating a convenient and user-friendly digital repository of tools and resources for action.

## Speaking with different audiences

The playbook provides tools and resources that may be used when planning advocacy initiatives and communicating with a broad range of stakeholders. Use the icons to help identify the relevant audience for a particular tool or resource.

## Priority actions for each theme

The [\*IFPA Forum Roadmap Europe\*](#) introduced prioritised targets for united action. In each section of this playbook, where the themes are presented, recommendations or targets are prioritised for united action. Here, you can find resources and tools selected or explicitly designed to assist your advocacy and reach the targets.

## Quick icon navigation



Advocacy tip



Tool to download and adapt



Resource document to read



Video to watch

## The audience materials can be used for



People with psoriatic disease



Patient association or civil society



Governments and policy makers



Health care professionals



Academic researchers



The media



## Navigating the playbook

A playbook with tools for action

Getting started

WHO resolution and recommendations on psoriatic disease

Addressing psoriatic disease within a comprehensive NCD response

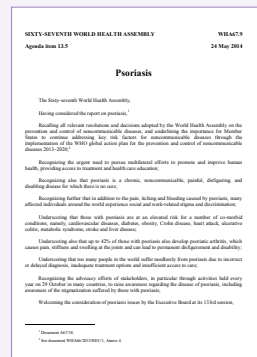
Five key recommendations for patient associations in Europe

Thematic action areas

Tools and resources

# WHO resolution and suggestions on psoriatic disease

The World Health Organization (WHO) leads the way in discussing and addressing global health issues. They have created two important documents shown below that guide conversations and actions related to psoriatic disease.



## Resolution on psoriasis

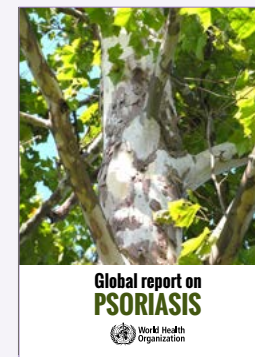
In 2014, a resolution on psoriasis was adopted by the 67th World Health Assembly 2014 (WHA 67.9). The resolution signalled that the WHO member states recognised psoriasis as a serious non-communicable disease.



Resource



Camille Lancelot, IFPA and Guillermo Gutierrez, Fundapso, Colombia  
IFPA Forum Europe, 2022



## Global report on psoriasis

In 2016, the WHO developed a Global report on Psoriasis with recommendations for actions for governments, policymakers, health systems and health professionals, patients organizations and civil society.



Resource





## Navigating the playbook

A playbook with tools for action

Getting started

WHO resolution and recommendations on psoriatic disease

Addressing psoriatic disease within a comprehensive NCD response

Five key recommendations for patient associations in Europe

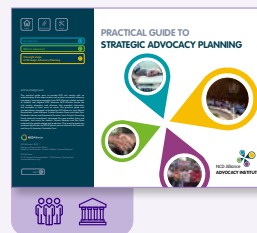
Thematic action areas

Tools and resources

# Addressing psoriatic disease within a comprehensive NCD response

Psoriatic disease is a non-communicable disease (NCDs). Therefore, this group of conditions should be included as part of a global response to NCDs. The United Nations Sustainable Development Goals has a specific target for reducing mortality on NCDs, which is to reduce by one-third the premature deaths from NCDs in the coming years.

People with psoriatic disease often live with other comorbid NCDs. Therefore, important overlaps in response are required to address psoriatic disease, mental health, cardiovascular disease, diabetes, and other comorbid NCDs. By expanding the understanding of the risks for and scope of NCDs, opens the door to working with other disease areas to achieve shared goals for greater impact.



## A practical guide to strategic advocacy planning

The NCD Alliance, a civil society network, dedicated to preventing and controlling NCDs has put together a practical guide that aims to strengthen NCD civil society advocacy efforts to drive transformative change at the global, regional and national levels.

 Resource



Valeria Corazzo, APIAFCO, Italy and Nati Pareja, Acción Psoriasis, Spain  
IFPA Forum Europe, 2022



## Navigating the playbook

A playbook with tools for action

Getting started

WHO resolution and recommendations on psoriatic disease

Addressing psoriatic disease within a comprehensive NCD response

Five key recommendations for patient associations in Europe

Thematic action areas

Tools and resources

# Five key recommendations for patient associations in Europe

In 2022, patient associations, health care professionals, and representatives from the private sector came together to discuss a [IFPA Forum Roadmap Europe](#) for proactively moving the agenda on psoriatic disease forward in Europe.

Several key recommendations were made to improve care for people living with psoriatic disease in the region. The full-text recommendations can be found in the [IFPA Forum Roadmap Europe](#). Below the recommendations are converted into actionable statements.



## Mental health

Expand mental health care provision to people with psoriatic disease and ensure it is delivered through a person-centred approach.



## Multidisciplinary care team

Expedite access to multidisciplinary care where a team of specialists provide comprehensive care based on the needs of the patient.



## Integrated care models

Integrated models of care informed by patient experience, including clear referral pathways, will increase the quality care received by people with psoriatic disease.



## Shared decision-making

Increase patient involvement in the care decision-making process.



## Digital health and telemedicine

Deploy digital health and telemedicine to improve gaps in care safely.





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

# Mental health stigma, and quality of life

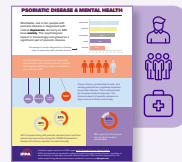
Psoriatic disease and mental health are intricately linked. The emotional distress and mental health impact of psoriatic disease can be as severe as the experience of physical symptoms.

Discrimination, stigmatization, and further psychological harm often affect a person's quality of life.

### How to take action:

## Promote better understanding of the link between mental health and psoriatic disease

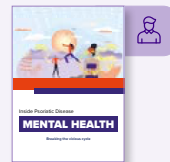
Psoriatic disease & mental health statistics



An infographic showing the connection between psoriatic disease and psychological impacts including depression, anxiety and isolation.



IFPA Mental health and psoriatic disease toolkit



A digital library with reports, statistics, news, tools and resources to help build your case.



## Ensure mental health gets more recognition and is prioritized

Core mental health priority areas



Demands and tactics from the Roadmap for advocacy and engagement planning.



Media story for pitching locally



A how-to guide to creating a media story, including a template and journalist pitch.





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

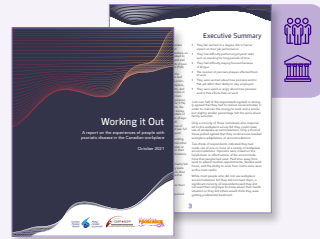
Putting the playbook into action

Tools and resources

### How to take action:

## Eliminate the stigmatization of people with psoriatic disease

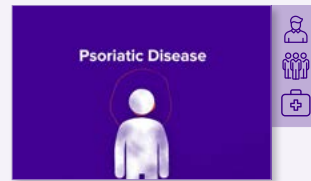
### Working it out



The Canadian Psoriasis Network (CPN), the network Unmasking Psoriasis and the Canadian Association of Psoriasis Patients (CAPP) report on the experiences of people with psoriasis in the workplace (available in English and French).

Resource

### Awareness-raising video of the mental health impacts of psoriatic disease



Use this short video when you want to introduce the issues which drive poor mental health.

Video

## Encourage a person-centred approach to psoriatic disease management

### What is people-centred care?

A film by WHO on the importance of informing, consulting, and listening to patients. Show the film to prompt discussion with stakeholders.



Video



## Advocating on digital platforms

Joel is a passionate psoriatic disease and arthritis advocate who uses his story to inspire change.

With the onset of inflammatory arthritis at just 10 years old and skin manifestations of psoriatic disease in his 20s, Joel has experienced the physical, aesthetic, and mental health impacts of psoriatic disease for most of his life.

In his early 30s, he decided to raise his voice and harness his experience to help others. He campaigns actively for awareness and change, focusing on psoriatic disease, juvenile idiopathic arthritis, and mental health. His goal is to stop the stigma around these diseases and help others feel less alone. Joel has channels on the game streaming site Twitch and YouTube and his podcasts are available on all major platforms.





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

# Access to care through early diagnosis and better financing

There is no cure for psoriatic disease, but multiple treatments are available to manage the disease effectively. People with psoriatic disease can be spared the suffering caused by this common and complex condition. It is possible to change the prospects of people living with psoriatic disease by dismantling the barriers to early and effective treatment.

### How to take action:

## Find ways to encourage the generation of data and real-world evidence about the benefits of access to different treatments

### Real-world research study

An example of a real world study on people with psoriasis and biological therapy.



## Advocate for a multidisciplinary approach in caring for people living with psoriatic disease to support better managing the disease and detecting comorbidities

### White paper on Universal Health Coverage (UHC)



White paper outlining the discussion on psoriatic disease and UHC.



### Factsheet on Universal Health Coverage



An Introduction to UHC and how UHC themes can be used to advocate for psoriasis and psoriatic arthritis.



### IFPA advocacy toolkit for Universal Health Coverage



A guide to using UHC to campaign for psoriasis and psoriatic arthritis.



### Letter to a politician or Ministry of Health with clear ask for (selectable) themes



A letter template on the Roadmap themes to adapt and use.





# Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

## How to take action:

### Encourage collaboration between patient associations and others, including groups within psoriatic disease and other relevant disease areas

#### Healthier together – EU non-communicable diseases initiative

Use the EU initiative guidance document to help guide and coordinate action on NCDs, and identify or create windows of opportunity for high-impact actions related to advocacy on psoriatic disease and NCDs.



Resource

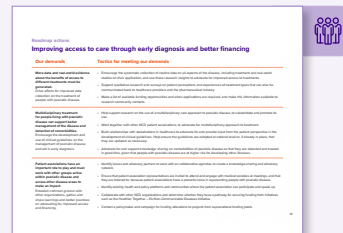


#### Core access to care areas

Demands and tactics from the Roadmap for advocacy and engagement planning.



Resource



## Become part of the broader Universal Health Coverage discussion

The political declaration on UHC is a new instrument in IFPA's toolkit that can be used to advocate for people living with psoriatic disease. The toolkit includes advice for lobbying politicians and health ministries on vital topics:

- Access to medicines
- Health workforce preparedness and presence
- Financial costs of living with psoriatic disease
- Disabilities related to psoriatic disease
- Person-centered model of care and comorbidities including mental health.





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

# Health workforce for better diagnosis and treatment

Psoriatic disease requires lifelong care, monitoring, and continuous management. Treatment quality and disease management depend on the accessibility and availability of the health workforce. The shortage of health care workers poses an existential threat to public health systems and real possibilities of unmet needs for people living with psoriatic disease.

### How to take action:

## Embed shared decision-making between providers and patients to guide treatment choices

### Checklist for your clinical journey

Simple tips to help people with psoriatic disease collect and prepare information to share with doctors and specialists.



## Improve HCP education and training about psoriatic disease

### The GPP Charter



A multi-stakeholder document that sets out the steps to call for change to the current status quo around generalized pustular psoriasis (GPP) and build momentum in driving GPP up the agenda.



### Core health workforce priorities



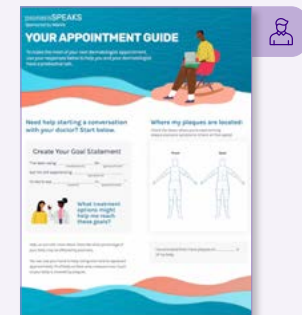
Demands and tactics from the Roadmap for advocacy and engagement planning.



## Bridge the communication gap between the patient, GP and specialist

### Medical appointment guide

A checklist and engagement guide that prompts patients to solicit pre-session notes to ensure all concerns get voiced and heard.





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

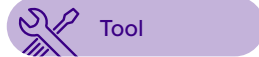
Tools and resources

### How to take action:

## Encourage patient involvement and responsibility in shared decision-making

### Meeting-in-a-box for roundtable or one-on-one

Lead an engagement meeting with meeting purpose, key message toolkit, sample agenda example, and conversation prompt cards.



IFPA Forum Europe, 2022

## Tell doctors about the medical appointment check-list

Giving patients a checklist is a great way to get them to plan for their appointment and ensure they get the information they need and that their concerns are brought to their doctor's attention. However, it is also a good idea to tell health care providers about the checklist so that they can ask the patient whether they have prepared questions on what they would like to talk about at the consultation. Doctors are precious allies for patients: the doctor can help spread the checklist so that other patients can benefit.

## Need a tweet to help act on NCDs?

The NCD Alliance has put together ready-made tweets that can inspire you as starting point talking about investment into NCDs. Here is an example

### TWEET ME

39 million lives could be saved between 2023-2030 if the world's Health Ministries INVEST 20% of their budgets to high-priority #NCD interventions. Let's save lives & money. Act now on NCDs.



Need more? Visit the [ActonOnNCDs.org](https://actononcds.org)



For more social media training, check out the [IFPA Accelerator](#).





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

# Involving patient associations and their members in decision-making

Globally, there is a need for patient involvement in policy development and decision-making. Quality care requires that people living with a disease are actively involved in all decision-making that impacts how they live with and manage their condition. This involvement will improve patient experiences and outcomes.

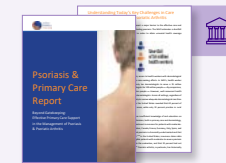
## Why not do a patient survey?

A mental health and wellbeing survey with your national community of people living with psoriatic disease may generate a representative sample of people who face mental health challenges and consider their needs significantly unmet. This can be used to generate traditional (eg. print and radio) and digital media coverage, create a reason for writing to a politician or kick-start a social media campaign demanding change.

### How to take action:

Motivate that patient organizations must be part of the policy-level decision-making process

Psoriasis and primary care report



Recommendations for advancing the management of psoriasis in a primary care-centric model.



Resource

Letter to a politician or Ministry of Health with clear ask for (selectable) themes



A letter template on the Roadmap themes to adapt and use.



Tool

## Advocate for greater investment in NCDs that includes psoriatic disease

2022 Global Week for Action on NCDs: Actions for Alliances

Visit the Act on NCDs website for resources from the NCD community to support local advocacy efforts.



Resource



## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

# Digital transformation and telemedicine to improve care

The role of technology in health care including dermatology is expanding. Physicians and patients are increasingly using telemedicine to manage psoriatic disease. Opportunities exist to improve the equitable delivery of health care for people with psoriatic disease, but clearer frameworks are also needed to safeguard those users.

## Start an alliance and put together a policy on telehealth

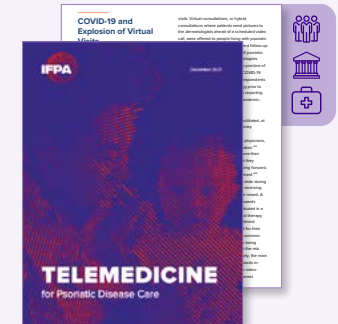
Share [principles for telehealth policy](#) with stakeholders for review and feedback. Develop a similar policy to address access to care issues with overburdened specialists while safeguarding patient data, rights, and privacy in your locality.

### How to take action:

## Ask for the integration of telehealth models in order to improve access to specialist care

### Telemedicine for psoriatic disease report

A review of the opportunities and challenges, best practice examples and a call to action to inform and inspire your telehealth initiatives.



## Establish a protocol for the use of digital technology which reflects the desires and concerns of the patients

### Principles for telehealth policy



Six key principles informed by 35 patient and consumer advocacy organisations could act as a blueprint or template for your own national telehealth standards work.



### Core telemedicine priority areas



Demands and tactics from the Roadmap for advocacy and engagement planning.







# Putting the playbook into action

Here are examples on how you can use the resources and tools in this playbook.

## Navigating the playbook

A playbook with tools for action

Thematic action areas

Mental health, stigma, and quality of life

Access to care through earlier diagnosis and better financing

Health workforce for better diagnosis and treatment

Involving patient associations and their members in decision-making

Digital transformation and telemedicine to improve care

Putting the playbook into action

Tools and resources

Theme	Challenge	Audience	Tool	Learning resource
<b>Mental health,</b> stigma and quality of life	Eliminate the stigmatization of people with psoriatic disease	General public, family, friends	Social Media Toolkit - <a href="#">link</a> Media story for pitching locally	Breaking the vicious cycle – Report - <a href="#">link</a>
<b>Access to care,</b> earlier diagnosis and financing	Advocate for a multidisciplinary approach in caring for people living with psoriatic disease to support better managing the disease and detecting comorbidities	Educate policymakers, health payers, primary health care providers	IFPA's Resources for Universal Health Coverage Tools and resources - <a href="#">link</a> Advocacy toolkit for UHC - <a href="#">link</a> Letter to politician to Ministry of Health - <a href="#">link</a>	Our vision for psoriatic disease and universal health coverage – Report - <a href="#">link</a>
<b>Health workforce</b> for better diagnosis and treatment	Embed shared decision-making between providers and patients to guide treatment choices	GP's, family doctors, nurses, midwives, all front-line primary health care providers	WHO video – Let's talk about people-centred care - <a href="#">link</a> Report - Psoriatic disease and primary care - <a href="#">link</a> Meeting in a box for roundtable or one-on-one - <a href="#">link</a>	Guide to [new] treatments approved by EMA for people living with psoriatic disease (e.g.) - <a href="#">link</a>
<b>Digital Transformation</b> and telemedicine to improve care	Seek to improve access to care for people in places challenged by a lack of local expertise	Policymakers, health systems, specialist centres of excellence	Report – Telemedicine for psoriatic disease care - <a href="#">link</a>	Best practice resource: National Psoriasis Foundation telehealth policy principles - <a href="#">link</a>



## Navigating the playbook

A playbook with tools for action

Thematic action areas

Tools and resources

Tools and resources archive

Steps from advocacy to action

Reach out

# Tools and resources archive



## Tools

IFPA Mental health and psoriatic disease toolkit - [link](#)

IFPA advocacy toolkit for Universal Health Coverage - [link](#)

IFPA Social media toolkit on psoriatic disease and diabetes - [link](#)

Letter to a politician or Ministry of Health with clear ask for (selectable) themes - [link](#)

Media story for pitching locally - [link](#)

Medical appointment checklist - [link](#)

Meeting in a box for roundtable or one-on-one - [link](#)



## Resources

Addressing NCDs: Psoriasis and its Co-morbidities - [link](#)

A practical guide to strategic advocacy planning - [link](#)

Checklist for your clinical journey - [link](#)

IFPA Forum Roadmap Europe - [link](#)

Factsheet on Universal Health Coverage - [link](#)

Healthier together – EU noncommunicable diseases initiative - [link](#)

The GPP Charter - [link](#)

Principles for telehealth policy - [link](#)

Promote a better understanding of the link between mental health and psoriatic disease - [link](#)

Real-world research study - [link](#)

White paper on Universal Health Coverage - [link](#)

WHO Resolution on psoriasis - [link](#)

WHO Global report on psoriasis - [link](#)

Working it out - [link](#)

Psoriasis and primary care report - [link](#)

Telemedicine for psoriatic disease report - [link](#)

2022 Global Week for Action on NCDs: Actions for Alliances - [link](#)



## Videos

Awareness-raising video of the mental health impacts of psoriatic disease - [link](#)

Online Gaming: A resource kit for activation - [link](#)

What is people-centred care? - [link](#)





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Tools and resources

Tools and resources archive

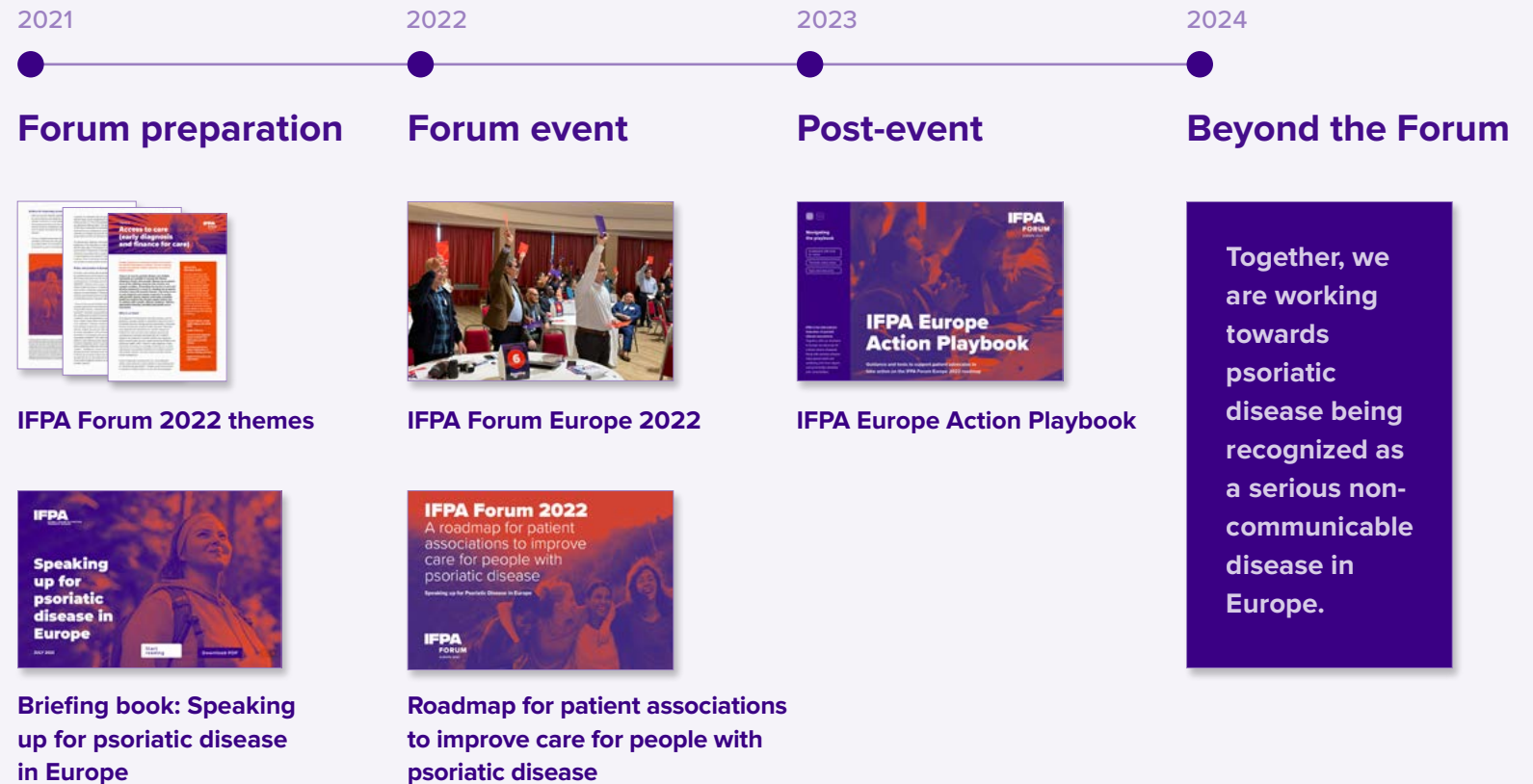
Steps from advocacy to action

Reach out

# Steps from advocacy to action

Over the past three years, several steps have been taken to guide IFPA member associations in Europe along the pathway from hosting a regional Forum event to producing

an actionable *IFPA Forum Roadmap Europe* for establishing psoriatic disease as a health care priority, and for improving day-to-day experiences of people living with the disease.





## Navigating the playbook

A playbook with tools for action

Thematic action areas

Tools and resources

Tools and resources archive

Steps from advocacy to action

Reach out

# Reach out

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